

December 4, 2012

Obora Phillips & Associates, LLC of Chicago

Bruce Obora of Obora Phillips and Associates, LLC Architects and Planners in Chicago, strive to be assured our clients are receiving the best in product installation and performance by including the standards established through the INSTALL Training Program. We recognize the importance of having contractors trained in the best methods and procedures to deliver a quality installation of all flooring products. Through INSTALL's comprehensive training program, the flooring professionals are instructed to meet current guidelines and specifications of the various flooring manufacturers installation methods.

The following is included in our flooring specifications:

General Quality Assurance

1. Installers: Skilled trades people enrolled in a state-approved apprenticeship program, or certified by a program equal to the INSTALL program, which includes all of the following:

- _ Four-year apprenticeship program at 160 hours per year.
- _ Career-long training opportunities.
- _ Manufacturer-endorsed training.
- _ Fundamental journeymen skills certification.