

March 20, 2009

## To whom this may concern:

It is with great confidence that Kahrs International Engineered Wood Flooring recommends
INSTALL certified mechanics for the installation of our many high quality products. It is assuring
as a manufacturer to know that the effort in quality control during production doesn't stop after
the material is delivered. The highly skilled mechanics at INSTALL continue to deliver quality
through the level of workmanship that has been associated with this organization.
It is our belief that last impressions are lasting impressions. The INSTALL mechanics have

It is our belief that last impressions are lasting impressions. The INSTALL mechanics have consistently left out clients with lasting impressions that we are all proud of. They help us to meet and/or exceed our customer expectations.

**Chuck Antonucci** 

**Vice President Of Technical Services** 

**Kahrs International** 

