



Your ideas become reality.

ARMSTRONG WORLD INDUSTRIES, INC.  
2500 COLUMBIA AVE., P.O. BOX 3001  
LANCASTER, PA 17604  
717.397.0611 www.armstrong.com

7/18/2013

Dear Mr. John McGrath:

As an original associate member of INSTALL, Armstrong World Industries, Inc. recognizes the quality installer training and certification programs INSTALL provides installers working with Armstrong Floor Products.

To achieve the INSTALL Resilient Floor Installer Certification the installer must demonstrate required hands on skill sets and knowledge necessary to successfully install Armstrong resilient flooring.

Sincerely,

A handwritten signature in red ink, appearing to read "B. Beakler", with a long horizontal flourish extending to the right.

Brian W. Beakler  
Manager, Installation and Technical Services  
Armstrong Floor Products